

SPORT HOTEL

Csináld sportot a pihenésből!

INFORMATION A-Z

■ Air Conditioning

Our rooms contain air conditioning. The personalized setting may be done with the remote provided.

■ Baby bed, baby bath tub, baby equipments

If you wish to use any of these, please contact the receptionist at the front.

■ Catering

We provide catering on the first floor at the restaurant. If you wish to know the opening hours, you may contact the receptionist.

Breakfast is available in the restaurant from 7:00 (7 AM) to 10:00 (10 AM) on weekdays and 8:00 (8 AM) to 10:00 (10 AM) on the weekends. It is an all you can eat, and we also provide anti allergic meals as well. You may request your demand at the receptionist's desk.

■ Check in

The moving in starts from 14:00 (2 PM) on the day of the arrival. An earlier checking in is possible with an extra charge depending on the available spare capacities.

■ Checking out

On the day of leaving, the rooms must be left by 11:00 (11 AM). Later leaving is acceptable by a notice to our staff for an extra charge depending on the spare capacities available.

■ Cleaning

Daily cleaning: Once a day 9-14 (9 AM- 2 PM). Ventilation, taking the thrash, fixing the bed, and the towel changes take place. If there is a "Do not disturb" sign on the outside of the door on the handle, the cleaning will not be done.

■ Complains

If you wish to make a complaint, please indicate to the receptionist who will take the needed actions.

■ Copying, scanning, printing

Please ask for the receptionist's help. Copying and printing fee is 50ft (Forint) per page.

■ Electric works

The electric voltage is 230 V.

Universal chargers may be acquired for your devices from the receptionist for a down payment.

■ Envelopes, papers

If necessary, please contact the receptionist.

■ Event rooms

These can be found on the first floor. There are multiple varieties of them with different capacity numbers and equipments. Please contact the receptionist for the rental informations.

■ Fire safety

Please take a look at the escape plan that can be found on the inner side of the room's door. The green flashing boards signal the escape routes on the hallways. If you sense fire, please indicate it to the receptionist right away.

Hairdryers are placed in every room.

■ Internet- WI-FI

WI-FI can be used in the rooms and the lounges and the lobby as well.

- Name: **Sphotel**
- Password: **SportHotel2017**

■ Lost and Found

If there is anything lost while you are staying, please contact the receptionist. If you happen to find anything, please turn it into the receptionist.

■ Media

There is a TV that can function as a projector in our even room if needed with sound equipments as well.

■ Paying methods

You can pay at the receptionist with these options:

- Cash
- Card
- SZÉP card
- Euro

■ Package

We can provide safe storage for your packages next to our receptionist in our storage safe.

■ Parking

It is free, and safety is provided for our guests with cameras in the parking lot next to our hotel.

■ Personal cleaning products

The bathroom provides a liquid soap and a 2in1 shampoo and body wash. If there are extra necessities, you may acquire toothbrushes and lotions from the receptionist.

■ Pets

All pets are prohibited to stay in any rooms or any social areas as well.

■ Pillow, blanket

Our pillows are fiber made. If you are in a need for extra pillows or blankets, please contact the receptionist.

■ Playground

For the use of the children, it can be found in the first floor's lobby.

■ Postal works

You may send a letter with the help of our receptionist.

■ Reception

All day 24 hour service for the comfort of our guests

■ Room equipments

The room's equipments are stored in the staff rooms. If you detect any missing or differences, please let us know immediately.

■ Safe

Your valuables can be stored in our safe at the room.

■ Security

Please be sure to close the door every time upon leaving your room, and return the key to the receptionist. Please place your valuable belongings to the safe which can be found at the room. If you find any lost packages/ object, please indicate to the receptionist.

■ Sewing kit

Sewing kits can be found in every room.

■ Shoe cleaning

Shoe polishing box may be acquired from the receptionist. There can also be found a shoe horn with all the room equipments.

■ Smoking

Smoking is prohibited everywhere except for the labeled smoking areas. If smoking was done not in an area allowed to smoke in, there will be an extra charge put to your bill for cleaning. This rule applies to e-cigarettes as well.

■ Spa tickets

Our guests may use the services of Gyémánt Früdő spa with a discount. Our receptionist can help with all of the ticketing informations.

■ TAXI

If you need help ordering a taxi, our receptionist can assist you.

■ Telecommunication

Please ask our receptionist for help.

■ Television channel offers

All of the TV channels are shown in the brochure.

■ Towels

If you wish us to change your towels, please throw them on the bathroom's floor. The towels left on the hanger will not be changed during the daily cleaning process.

■ **Umbrella**

If you need one, please contact the receptionist.

■ **Waking**

It will be done through the phone so please let the receptionist know if you have this need.

■ **Washing and ironing**

It is provided and is available for an extra cost. The laundry box and the washing price tag may be found in the room. Please indicate your necessity to the receptionist.

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